

Contractors Plant / Equipment New Business



Questionnaire

Completing the Questionnaire form

1. This questionnaire must be completed in full including all required attachments.
2. If more space is needed to answer a question, please attach a separate sheet with details.
3. The terms Insured, whenever used in this questionnaire shall mean the insured and all subsidiary companies of the Insured for which coverage is proposed.

Duty of disclosure

For policyholders who are not a natural person, before you enter into an insurance contract, you have a duty to tell us anything that you know, or could reasonably be expected to know, may affect our decision to insure you and on what terms.

You have this duty until we agree to insure you.

You have the same duty before you renew, extend, vary or reinstate an insurance contract.

You do not need to tell us anything that:

- reduces the risk we insure you for; or
- is common knowledge; or
- we know or should know as an insurer; or
- we waive your duty to tell us about.

Individuals

If you are the policyholder and you are a natural person, a different duty of disclosure to the one set out above applies to you. Contact your intermediary or us to ensure you are notified of your duty.

If you do not tell us something

If you do not tell us anything you are required to, we may cancel your contract or reduce the amount we will pay you if you make a claim, or both.

If your failure to tell us is fraudulent, we may refuse to pay a claim and treat the contract as if it never existed.

Privacy

Zurich is bound by the Privacy Act 1988 (Cth). We collect, disclose and handle information, and in some cases personal or sensitive (eg health) information, about you ('your details') to assess applications, administer policies, contact you, enhance our products and services and manage claims ('Purposes'). If you do not provide your information, we may not be able to do those things. By providing us, our representatives or your intermediary with information, you consent to us using, disclosing to third parties and collecting from third parties your details for the Purposes.

We may disclose your details, including your sensitive information, to relevant third parties including your intermediary, affiliates of Zurich Insurance Group Ltd, other insurers and reinsurers, our banking gateway providers and credit card transactions processors, our service providers, our business partners, health practitioners, your employer, parties affected by claims, government bodies, regulators, law enforcement bodies and as required by law, within Australia and overseas.

We may obtain your details from relevant third parties, including those listed above. Before giving us information about another person, please give them a copy of this document. Laws authorising or requiring us to collect information include the Insurance Contracts Act 1984, Anti-Money Laundering and Counter-Terrorism Financing Act 2006, Corporations Act 2001, Autonomous Sanctions Act 2011, A New Tax System (Goods and Services Tax) Act 1999 and other financial services, crime prevention, trade sanctions and tax laws.

Zurich's Privacy Policy, available at www.zurich.com.au or by telephoning us on 132 687, provides further information and lists service providers, business partners and countries in which recipients of your details are likely to be located. It also sets out how we handle complaints and how you can access or correct your details or make a complaint.

Reasonable precautions and fraudulent acts

You must take all reasonable precautions for the maintenance and safety of the Insured Property and prevention of loss. We will not be liable for any loss, damage, injury or liability arising from a deliberate or fraudulent act committed by you or on your behalf.

Policy details

For full details of cover, please refer to the Product Disclosure Statement and Policy wording which sets out the terms and conditions of cover offered. This is available from your local Zurich Office or your intermediary.

1 Insured details

1. Name of Insured
.....
2. Proposed period of insurance
.....
3. Holding underwriter
.....
4. How long have they held the risk?
.....
5. If less than 3 years, who were the previous Insurers?
.....
.....
6. Holding broker
.....
7. How long have they held the risk?
.....
8. If less than 3 years, who were the previous brokers?
.....
.....
9. Basis of rating or premium terms (last 3 years)
.....
.....
10. Historical Vehicle numbers and Excess for the past 5 years. (NOTE: Minimum 3 years to be provided)

Period	Number of vehicles	Total Fleet value	Excess level
To			
To			
To			
To			
To			

Note: Claims information must be provided in writing from previous Insurer(s).

11. Provide details of losses > \$50,000
.....
12. Has insurance been refused in the past 5 years? Yes No
If 'Yes', please provide details
.....
13. Attach a schedule of vehicles to be insured including market values, location and details of vehicles subject to leasing arrangements.
.....

2 Description of Business and Operations

1. Detail business activities
.....
.....
2. How long in business?
.....
3. Location of main base of operation
.....
4. Other depots
.....
5. Does the proposer have any formal Quality Accreditation? Yes No
If 'Yes', please provide details of such accreditation and date accredited
.....
.....

2 Description of Business and Operations (continued)

6. Indicate the nature of operations and if appropriate, nature of goods carried
 NOTE: Details of any hazardous good carried to be specifically provided

.....

.....

7. Detail operating radius of all goods carrying vehicles over 5 tonnes and the respective percentage(s) per the below mentioned

Radius	% of Operations
<input type="radio"/> Up to 250kms	%
<input type="radio"/> Over 250kms to 600kms	%
<input type="radio"/> Over 600kms to 1000kms	%
<input type="radio"/> Over 1000kms	%

8. Do you operate articulated tipping trailers? Yes No
 If 'Yes', how many do you operate?

9. Are any units engaged in a road train configuration (ie more than two goods-carrying trailers)? Yes No
 If 'Yes', please provide details:
 (a) number of road trains in operation
 (b) specific combinations, total value for combination and area of operations

10. Is any of the plant or vehicles let out on a 'dry hire' basis? Yes No
 If 'Yes', please provide the following details:

- (a) Percentage of operations involved with 'dry hire' %
- (b) To whom hired
- (c) Period of hire and nature of use

(d) Is Hirer required to insure in all instances? Yes No
 (e) Enclose copy of Hire Agreement

11. Do you 'hire in' plant and equipment? Yes No
 If 'Yes', please provide the following details

- (a) Estimated number of items 'hired in' per annum
- (b) Type of plant and equipment 'hired in'
- (c) Highest value of plant and equipment 'hired in'
- (d) Average value of plant and equipment 'hired in'
- (e) Who is responsible for the insurance of 'hired in' plant and equipment?

(f) Is there a formal Hire Agreement in place? Yes No
 If 'Yes', please enclose a copy of the Agreement

12. Provide details of any work involving underground mining, open cut mining, mining of beach / river sand, bush clearing / forestry or crane operations

.....

.....

13. Describe any exposure to flood, fire or malicious damage and precautions taken to minimise these exposures

.....

.....

2 Description of Business and Operations (continued)

14. Are there any overseas manufactured vehicles to be insured that:-

(a) In the event of damage, do not have parts available locally and / or the requisite expertise to be able to conduct repairs in Australia?

Yes No

If 'Yes', please provide full details of vehicles in question

.....
.....

(b) Are subject to warranty conditions, which would inhibit warranty repairs being conducted in Australia?

Yes No

If 'Yes', please provide full details including relevant vehicle information

.....
.....

15. Will any of the plant / vehicles be working in, around, on, under or over water?

Yes No

If 'Yes', please provide details

.....
.....

16. Are any vehicles operated on a 24 hour basis?

Yes No

If 'Yes', please provide details

.....
.....

17. Are any of the items to be insured fitted with fire suppression systems or a structural fire compartmentation within the engine bay?

Yes No

If 'Yes', please provide details

.....
.....

18. If you operate cranes, are they fitted with tilt, weight and wind speed alarms?

Yes No

If 'Yes', please provide details

.....
.....

19. Does the Insured have an in-house maintenance team?

Yes No

If 'Yes', please provide details

.....
.....

20. Are all your vehicles in a safe, roadworthy, undamaged condition?

Yes No

If 'No', please provide details

.....
.....

3 Driver / Operators

1. Are there any drivers under 25 years old? Yes No
If 'Yes', please detail the number of drivers

.....

2. What was the driver turnover during the last 12 months? %

3. What is the usual length of time drivers stay with the company?

4. Are drivers required to complete a questionnaire on employment? Yes No

5. Are drivers employed on a permanent basis? Yes No

6. Describe criteria for driver selection

.....

7. Describe details of any driver / operator training or induction program

.....

8. Describe any driver / operator incentive scheme/s in operation

.....

.....

4 Security / Site risks

1. Are vehicles garaged at one place? Yes No

2. What is the maximum value of all vehicles at any one location? \$

3. Where is that location?

4. Are vehicles garaged in

- (a) Unsecured open area? Yes No

- (b) Secured locked compound? Yes No

- (c) Enclosed covered area? Yes No

5. Does security lighting exist? Yes No

6. Do security guards patrol depot? Yes No

7. Are keys left with vehicles? Yes No

8. Do vehicles have tracking devices fitted? Yes No

9. Do vehicles have anti-theft locks fitted? Yes No

10. Do vehicles have immobilisers fitted? Yes No

11. Are any items of plant or equipment left on worksites overnight? Yes No

If 'Yes', what precautions are taken to avoid / minimise the risks of theft and vandalism?

.....

12. Where any of the plant or equipment operates at mining or remote sites, is there a heavy weather or cyclone procedure to evacuate equipment or personnel? Yes No

If 'Yes', please provide details

.....

13. Are fuel tanks fitted with locks to prevent interference? Yes No

.....

.....

5 General comments

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

6 Declaration

In accordance with my / our duty of disclosure, I / We declare that the whole of these answers in the Questionnaire are true, that I / We have withheld no information whatsoever that might tend in any way to increase Zurich's risk, or to influence its decision regarding this information; and that I / We have not proposed for insurance in excess of the actual value of the motor vehicles described, and I / We undertake to exercise care, and reasonable precautions for the safety of the said motor vehicles. I / We agree that this Questionnaire and Declaration shall be the basis of the contract between me / us and Zurich.

I / We further agree that if this Questionnaire, in any part is filled in by any other person, such person shall be deemed my / our agent(s) and not the agent of the Company.

Signature	Date
X	/ /