

## Protecting your clients' greatest asset – their people

Zurich Workers Compensation helps provide customers with protection for their workplace in Western Australia and Tasmania. Through tailored programs we meet the needs of customers from SME to more complex business solutions with access to local, technical underwriting experts with full authority for timely decisions.

### Customer-led claims experience

- Experienced staff and a single point of contact for duration of claim
- Multi-faceted claims screening and profiling facilitating early intervention
- Transparent & consultative decision making
- Pro-active return to work support
- Responsive and timely technical expertise

### Providing innovation and technical resources

- Z Stream platform - place SME business quickly and efficiently
- Z Track - real time, 24x7 claims enquiry, trend reporting
- Zurich Resilience Solutions for tailored risk management solutions
- Zurich Risk Advisor app for DIY risk assessment and advice
- Mywellbeing hub – wellbeing resources for employers and employees



## Preferred Risk Appetite



- Professional, Scientific and Technical Services
- Administration and Support Services
- Trades
- Retail Trade
- Manufacturing
- Accommodation
- Food Services
- Wholesale Trade

## Protecting Workers in Western Australia and Tasmania

### Workers Compensation Team

With years of expertise in Workers Compensation, our strong relationships and innovative technology help minimise the cost of disruption of workplace injuries and improve claims outcomes for customers

### Zurich Resilience Solutions

ZRS draws from experienced risk engineers and consultants to tailor a package of services that can help companies across a wide range of industries manage their risks and become more resilient.

### Zurich Risk Advisor App

A valuable digital tool that supports brokers in providing on-site or remote risk assessments and advice to their clients. Free to download in the App Store or Google Play.

**Find out more at [zurich.com.au/WC](https://zurich.com.au/WC)**